



1 2 3 I C T

ICT Support for Oxfordshire Primary Schools



Working Together to Support SIMS in Oxfordshire

In 2013, Oxfordshire County Council reviewed their preferred MIS supplier and despite their recommendation of RM Integris, more than 40% of Oxfordshire schools decided to stay with Capita SIMS. **123ICT's** position has always been to offer schools impartial advice and after careful consideration we decided to select Scomis as our SIMS hosting and support partner. A large proportion of those schools wishing to stay with SIMS followed **123ICT's** advice and selected Scomis as their SIMS provider.

The Hosted SIMS Solution

Each school's SIMS database is hosted centrally at Scomis and accessed via a secure Virtual Private Network (VPN) which means:

- SIMS can be accessed from anywhere at any time;
- Teachers are able to take full advantage of SIMS in the classroom;
- Schools can be confident that their data is safe and secure;
- Schools can easily implement SIMS Learning Gateway;
- A longer lifetime for the hardware in schools as no expensive servers or new stations are required;

Why choose Scomis in partnership with 123ICT?

123ICT is based in Oxfordshire and act as the local support partners of Scomis SIMS. **123ICT** consultants are fully trained to support the Scomis hosted deployment of SIMS and the escalation of SIMS related issues on behalf of schools. As a Capita Accredited Gold Standard SIMS Partner and a holder of the Customer Service Excellence Award, Scomis pride themselves on the level of service, on-going training and consultancy they provide to every customer.

SIMS data is remotely backed up automatically and validated on a daily basis, taking care of this critical task so that schools don't need to worry about it. SIMS upgrades are BETA tested by Scomis prior to roll out and only implemented for schools once the experts at Scomis are confident that a smooth transition will be made. In partnership with **123ICT**, Scomis also promise a smooth migration service from other SIMS providers (or other MIS platforms).

Scomis will refund 20% of your Capita SIMs annual licence fee each year.

Working with Academies

Scomis has an excellent track record of working with Academy Convertors, going on the journey with their customers to Academy status, by providing help and support at every point along the way. They are proud to have been chosen as the preferred MIS partner to the Catholic Schools Academy Trust (CAST), the fifth largest Academy Trust in the country, comprising 38 schools across 7 authorities of which 22 are existing customers and 15 are new to Scomis and some to SIMS as well.

Testimonials

*“Following the balanced and impartial advice that colleagues at **123ICT** gave to schools, we were delighted that so many schools chose us as their ICT Partner particularly as Scomis was virtually unheard of in Oxfordshire! One year on, we are even more delighted that our customers have confirmed that they made the right choice by renewing their support contracts and we look forward to working with a growing number of schools throughout Oxfordshire and across the South”*

Debbie Foweraker, Head of Service Management, Scomis.

*“With the help of **123ICT**, the transfer from OCC to Scomis SIMS was stress-free and seamless. The SIMS support from Scomis has been fantastic and every time we have needed to call they have responded straight away.”*

Lisa Rowe, Head Teacher, Woodstock CE Primary School

“The service we have received from Scomis during the last 12 months has been fantastic - 9 times out of 10 our queries are answered first time around. The consultants are extremely knowledgeable and helpful – recently we wanted to be able to refine analysing our data and to present it in a format for Governors to understand easily. A consultant visited the school and showed us a solution which will make a huge difference to the Head. Once implemented it will save her a lot of time and the information she needs will be at her fingertips easily.”

Alie Haynes, School Business Manager, West Witney Primary School

“The support our staff receive from Scomis is excellent. They can be confident that they are speaking directly to experts who can resolve their issues quickly. They never have to wait and always get an immediate response. In fact recently our Exams Officer, described the service as amazing! It’s a very good service, I definitely have no complaints.”

Dominic Bromley, Assistant Head, KS4 at John Mason School, Abingdon

“The service provided by Scomis is second to none. For relatively straightforward requests, we get feedback within 24 hours if not sooner. If a resolution is going to take longer, or in the rare event that Scomis have to escalate an issue to Capita, they are really good about keeping us updated. We’ve been delighted.”

Graham Seymour, School Business Manager, Larkmead School

If you would like to speak to **123ICT** or Scomis about the SIMS services we can offer to your school then please contact:

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